### **Lilydale Heights College**

### **Parent Payment Arrangements 2025**



Dear Families,

Lilydale Heights College is looking forward to another great year of teaching and learning and would like to advise you of the College's voluntary financial contributions in 2025.

Schools provide students with free instruction to fulfil the standard Victorian Curriculum, and we want to assure you that all contributions are voluntary. Nevertheless, the ongoing support of our families ensures that our school can offer the best possible education and support for our students. Contributions from families make a huge difference to our school and the programs we can offer.

Within our school this support has allowed us to offer a wider range of subjects and special curriculum experiences, as well as enhanced digital learning opportunities through upgrades to our Apple iMac computer labs, and faster WiFi and internet.

#### **Payment Methods**

Lilydale Heights College offers various payment methods:

- 1. Compass Billing payment in full or instalment options available (preferred option)
- 2. Eftpos (over the phone or in person in the General Office, or via credit card slip on page 3)
- 3. Cash or direct deposit
- 4. Centrepay deductions

### **Financial Support for Families**

Lilydale Heights College understands that some families may experience financial difficulty and offers a range of support options, including:

- The Camps, Sports, and Excursions Fund (CSEF)
- State Schools Relief support for uniform and textbooks
- Local community supports

For a confidential discussion about accessing these services, or if you would like to discuss alternative payment arrangements, contact Tim Chapman on 9735 1133 or by email <a href="mailto:timothy.chapman@education.vic.gov.au">timothy.chapman@education.vic.gov.au</a>

#### Refunds

Parent requests for refunds are subject to the discretion of the school and made on a case-by-case basis. Refunds will be provided where the school deems it is reasonable and fair to do so, taking into consideration whether a cost has been incurred, the Department's Parent Payments Policy and Guidance, Financial Help for Families Policy, and any other relevant information.

Yours sincerely,

Shane Kruger Principal Paul Koenig School Council President



### Instructions:

- 1. Highlight the amount for each item you wish to pay in the column to the right
- 2. Enter your total contribution at the bottom of the page
- 3. On the next page, tick your preferred payment option

Please return both pages to the General Office or via email to <u>lilydale.heights.co@education.vic.gov.au</u> when completed (this is not required if paying by Compass – see payment options on next page).

Student Name:		Student Code:		
Curriculum Contributions				
Items that students use or own / activiti	es that students p	articipate in to access th	ne curriculum	
Year 11/12 student ID card and student planner				\$30
Provision and maintenance of ICT services (internet, helpdesk, etc.) Purchase and photocopying of VCE-VM specific classroom materials and equipment Online subscriptions: Compass				
			Total	\$190
Other Contributions				
Non-curriculum items and activities				
School Magazine – celebration of 2025				
Student printing credit (for use in all classes)				
School Sports Victoria Membership				
First Aid equipment and staffing				
School grounds maintenance and improvements				\$25
General contribution (to fund items including music and sports equipment and student loan laptops)				\$150
School padlock for locker (new students only) \$20				
			Total	
Tax-Deductible Contributions				
	oution to support r	maintenance renovation	as and ungrades to	
Building Fund – A tax deductible contribution to support maintenance, renovations, and upgrades to school buildings and grounds that improve the learning environment for students				
<b>Total Contribution</b>				
Curriculum contributions	Amount	\$190		
Other contributions	Amount	\$		
Tax deductible contributions	Amount	\$	Total \$	

### **Lilydale Heights College Payment Options 2025**



The Lilydale Heights College School Council is mindful of the cost to parents of educating children and makes every endeavour to keep Curriculum Contributions to a minimum.

Name	e/s of student/s	Year Level	Amount \$		
		11/12 VCE-VM			
Payment Options (Please indicate by ticking the appropriate box)					
Option 1 Compass (preferred option)  Log in to your home page and navigate to the Payment Centre to pay in full or in instalments – see instructions on the following pages. You do not need to return this sheet if paying through Compass.					
Option 2 Pay via credit card authorisation  Complete the credit card authorisation form below and return it to the General Office					
Credit Card Authorisation					
Name of Card	nolder: C	ontact Phone Number:			
Card Number					
Expiry Date 3 Digit Verification number (CVV)					
Signature:	D	ate:			
Option 3	Pay over the phone or in person Contact the General Office on 9735 1133 pay via Eftpos or cash.	or attend in person between 8	:15am-4:15pm to		
Option 4	Pay by direct deposit Payments can be made directly into our b	ank account using the details b	pelow.		
Direct Deposit details					
Bank: CBA	BSB: 063-093 Account No: 100 005 89				
Please enter your student's name or student code in the payment description and email <a href="mailto:lilydale.heights.co@education.vic.gov.au">lilydale.heights.co@education.vic.gov.au</a> to inform the College that the payment has been made.					
Option 5	Pay via Centrepay Authorise to have deductions taken from complete an Authorisation Form available		nightly): please		

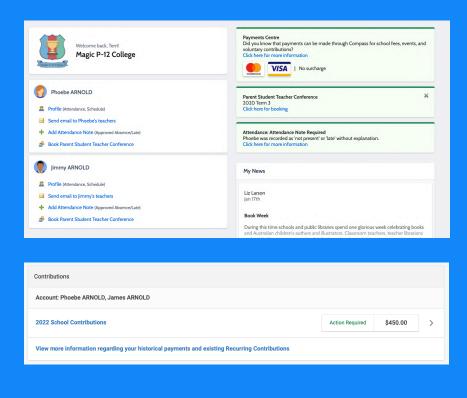
# **©** Compass

School Fees & Contributions
Parent Guide

A step by step guide to take you through paying your school contributions through the Compass Portal.

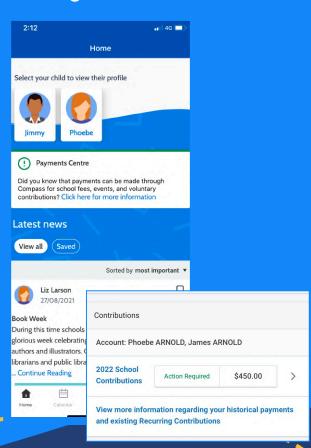
# **Web Browser**

Click the 'Payment Centre' Banner from your Home Page to access your Contributions.



# **Compass App**

Select Payments Centre from your Home Page.



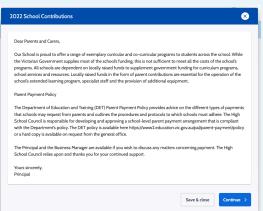


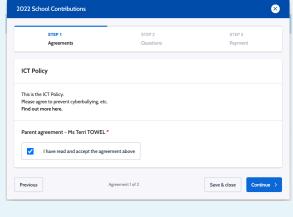


### 1. Description, Agreements & Questions

The first thing you'll see is your school's customised description, detailing information about contributions.

Clicking through, you may be prompted to fill out any Agreements & Questions that are relevant to your student and their enrolment.



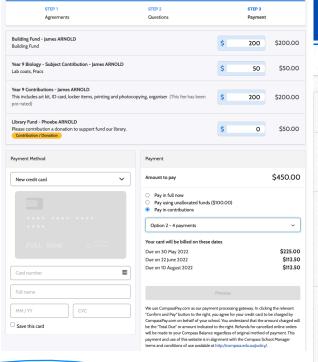


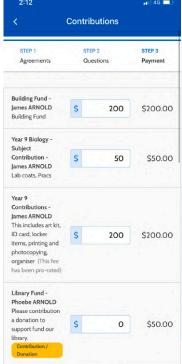


# 2. Paying your Contributions

Next, you'll see the contributions your school has posted against your student/s.

From here, you may have a few different items to choose from, broken down by student and fee type. As each item is voluntary, you can choose the amount you'd like to pay today. Next time you access your Contributions, the amounts available to pay will have decreased.





# **Payment Options**

### 1. Credit Card/Saved Card

Just like an Event, pay the chosen amount in one go.

### 2. Payment Plan

Choose from your school's preset options to setup a direct debit.

#### 3. Credits/Unallocated Funds

If you see this option, your school has applied a credit against your account.

The amount you're choosing to pay here will need to equal the credit amount.

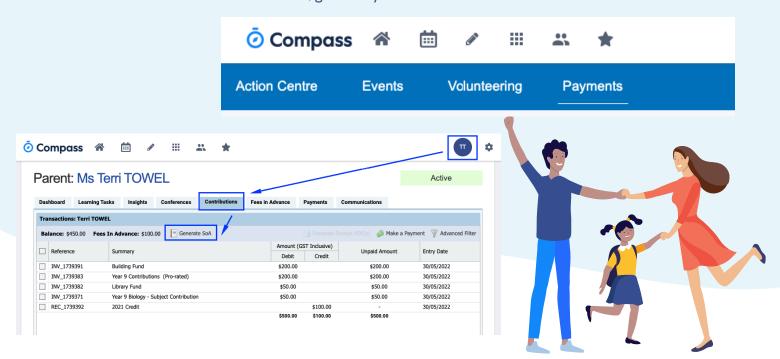


## 3. Accessing your Payment History

Each time you make a payment through Compass, you'll receive a receipt straight to your email address.

Within the portal, you can also access your Payment History through Payments Centre.

To generate a **Statement of Account PDF**, simply navigate to your parent account via your initials in the top right, and select the Contributions tab. From here, generate your SoA.



## **Handy Tips & Tricks**

- Chip away at your Contributions as you please!
  You can access your Compass App at anytime to see what's been paid, and choose to pay more if required.
- ✓ Keep all your Events and Contributions in one spot.
  No need to jump between multiple programs and paper forms it's all in Compass!
- ✓ Manage your own Payment History in-app, without having to call up the Admin Office!

  Automated emails and downloadable statements make it even easier to know what's been paid.